



HOTEL REINA PETRONILA

SPECIFIC INFORMATION COVID19 – HOTEL REINA PETRONILA

At Palafox Hoteles we have taken a number of measures to reduce any possible infection of coronavirus SARS-CoV-2. For this reason, some of our services have been modified. Here you will find the updated information. For further information, we may be contacted at any time.

We remind you that using a face mask and observing the safety distance is compulsory throughout our facilities.

We also recommend that the elevator be used individually or only by family groups.

1. TELEPHONES AND EXTENSIONS

We will be delighted to assist you in any way necessary.

The telephones and extensions through which you can contact us are detailed below:

- *Hotel Reina Petronila*: +34 876 54 11 36
- *Reception*: 1001 y 1002
- *Café De La Reina*: 1101

2. BREAKFAST

You can enjoy our breakfast in the Zaragoza lounge located on the first floor. It is a full buffet-style breakfast that can be table service due to operational circumstances.

If you have any food intolerance or allergy, please check our selection.

For our breakfast service, it will be necessary to take the following into account:

- Breakfast is served from 7 am to 10 from Monday to Friday and from 8 am to 11 am at the weekends or on public holidays.
- During check-in, you can book your time at the reception desk.

3. CAFÉ DE LA REINA: LUNCH, DINNER

Open hours:

From Monday to Friday: 11:00 am – 11:30 pm
Weekends or on public holidays: 12:00 am – 11:30 pm

You can enjoy your lunch and dinner at our Café De La Reina.



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Please, reserve your table in advance by calling extension 1101 or at reception by calling extension 1001 and 1002.

Lunch / Dinner time:

Lunch:
from 1:30 pm. to 3:30 pm.

Dinner:
from 8.30 pm to 10.45 pm

4. SPA

Located on the 11th floor of the hotel, you will be able to enjoy spa service upon reservation of your hammock when you check in at reception and for duration of 2 hours.

The capacity will depend on the sanitary measures at all times and the hours are from Monday to Sunday from 09:00 a.m. to 9:00 p.m.

5. ENHANCE YOUR STAY!

Enjoy your stay in our *superior* rooms.

Supplements:

- Junior Suite: 38.00 € per night.
- Suite: 68.00 € per night.

Enjoy your stay without a rush and request a "*Late Check-out*".

Supplements:

- Until 2 pm: 25.00 €.
- Until 5 pm: 45.00 €.

All supplements include VAT, are applicable per day and per service, and will be paid as agreed or upon request.

6. CODIGO WIFI

You can enjoy our free WIFI.

The password is: **REINA2021**



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7. LAUNDRY

This service is only available on request and through an external supplier.

In order to request this service it will be necessary to call extension 1001 or 1002 and ask for a bag to be brought to your room for your clothes and a form that you must fill in with an inventory of the clothes inside.