

## **SPECIFIC INFORMATION COVID19 - HOTEL PALAFOX**

At Palafox Hoteles we have taken a number of measures to reduce any possible infection of coronavirus SARS-CoV-2. For this reason, some of our services have been modified. Here you will find the updated information. For further information, we may be contacted at any time.

We remind you that using a face mask and observing the safety distance is compulsory throughout our facilities.

We also recommend that the elevator be used individually or only by family groups.

### **1. TELEPHONES AND EXTENSIONS**

We will be delighted to assist you in any way necessary.

The telephones and extensions through which you can contact us are detailed below:

- *Hotel Palafox: +976 22 77 00*
- *Reception: 1001 & 1002.*
- *Bar Coraceros: 1041*
- *Aragonia Restaurant: 1122*
- *Room Service: 1199*

### **2. CATERING SERVICES; BREAKFAST**

You can enjoy a complete breakfast in our breakfast room located on the -1 floor of the hotel.

Breakfast comprises:

- Hot drink
- Freshly squeezed orange juice
- Mineral water
- Fruit salad
- Toasts and pastries
- Butter, jam, olive oil and crushed tomato
- Teruel Ham, cooked ham, Turkey
- Cheese variety

You can complete your breakfast with:

- Scrambled eggs
- Fried eggs with Ratatouille, bacon or sausage of aragon
- Migas del pastor (typical dish from Aragón)
- Cheese, ham or French omelette.
- Cereals
- Yogourt
- Nuts

If you have any food intolerance or allergy, please check our selection.

For our breakfast service, it will be necessary to take the following into account:

- o Breakfast is served from 7 am to 10 am Monday to Friday and from 8 am to 11 am at the weekends or on public holidays.
- o During check-in, you can book your time at the reception desk.

### **LUNCH, DINNER AND ROOM SERVICE**

You can enjoy your lunch and dinner in our Bar Coraceros, for this you must book a table beforehand by calling extension 1041, or, if you prefer, Request room service to take it in your room or at the swimming pool by dialing extension 1199,

In your room, you will find the gastronomic offer, which you can access through your QR code.

Our lunch service hours are from 1.30pm to 3.30pm. and dinners from 8:00 p.m. to 11:00 p.m. from Monday to Sunday.

Our room service hours are from 11 a.m. to 11 p.m.

### **3. OUTDOOR SWIMMING POOL**

Our pool is located on floor 9 of the hotel. It is necessary to book your sun lounger in advance when checking in at the reception desk, with a maximum duration of 2 hours.

The maximum capacity allowed may vary depending on the sanitary measures in force and the hours are from Monday to Sunday from 11:00 a.m. to 9:00 p.m.

### **4. ENHANCE YOUR STAY!**

Enjoy your stay in our *superior* rooms.

#### **Supplements:**

- *Superior Room: 28€ per night.*

- Junior Suite: 45€ per night.
- Ducal Floor: 30€ per night.

Enjoy your stay without a rush and request a *"Late Check-out"*.

**Supplements:**

- Until 2 pm: 25.00 €.
- Until 5 pm: 45.00 €.

*All supplements include VAT, are applicable per day and per service, and will be paid as agreed or upon request.*

**5. WIFI ACCESS**

You can enjoy our free WIFI.

The password is: PALAFOX2021

**6. LAUNDRY**

This service is only available on request and through an external supplier. In order to request this service it will be necessary to call extension 1001 or 1002 and ask for a bag to be brought to your room for your clothes and a form that you must fill in with an inventory of the clothes inside.