



## SPECIFIC INFORMATION COVID19 - HOTEL ALFONSO

At Palafox Hoteles we have taken a number of measures to reduce any possible infection of coronavirus SARS-CoV-2. For this reason, some of our services have been modified. Here you will find the updated information. For further information, we may be contacted at any time.

We remind you that using a face mask and observing the safety distance is compulsory throughout our facilities.

We also recommend that the elevator be used individually or only by family groups.

### 1. TELEPHONES AND EXTENSIONS

We will be delighted to assist you in any way necessary.

The telephones and extensions through which you can contact us are detailed below:

- *Hotel Alfonso*: +34 876 54 11 18.
- *Reception*: 1001 y 1002.
- *Cafetería Rodilla*: 1939.

### 2. CATERING SERVICES

#### BREAKFAST

You can enjoy the breakfast of your choice in your room, in Café de Urraca or in Rodilla, which is located near the hotel foyer.

Each breakfast comprises:

- A hot drink
- Freshly squeezed orange juice
- Fruit salad
- Low-fat yoghurt
- Toast and pastries
- 2 cold sandwiches
- Butter, jam, olive oil and crushed tomato

If you have any food intolerance or allergy, please check our selection.



For our breakfast service, it will be necessary to take the following into account:

- Breakfast is served from 7 am to 10 am Monday to Friday and from 8 am to 11 am at the weekends or on public holidays.
- During check-in, you can book your time at the reception desk.

### **LUNCH, DINNER AND TAKE AWAY**

You can enjoy your lunch and dinner in Rodilla, for this you must book a table beforehand by calling extension 1939, or, if you prefer, pick it up in Rodilla and eat it in your room or at the swimming pool (take away).

You will find the Rodilla menu in your room and will be able to access it through your QR code.

Rodilla is open all day from 11 am to 10.30 pm.

### **3. OUTDOOR SWIMMING POOL**

Our pool is located on floor 12 of the hotel. It is necessary to book your sun lounger in advance when checking in at the reception desk, with a maximum duration of 2 hours.

The maximum capacity allowed is 11 people. The pool is open from 11 am to 9 pm all week.

While you are enjoying the swimming pool you may order a take away from Rodilla and have lunch or dinner in the open air.

### **4. ENHANCE YOUR STAY!**

Enjoy your stay in our *superior* rooms.

#### **Supplements:**

- Double room with lounge: 30.00 € per night.
- Junior Suite: 60.00 € per night.
- Suite: 80.00 € per night.

Enjoy your stay without a rush and request a "**Late Check-out**".



**Supplements:**

- Until 2 pm: 25.00 €.
- Until 5 pm: 45.00 €.

*All supplements include VAT, are applicable per day and per service, and will be paid as agreed or upon request.*

**5. WIFI ACCESS**

You can enjoy our free WIFI.

The password is: **ALFONSO2019**

**6. LAUNDRY**

This service is only available on request and through an external supplier.

In order to request this service it will be necessary to call extension 1001 or 1002 and ask for a bag to be brought to your room for your clothes and a form that you must fill in with an inventory of the clothes inside.