



SPECIFIC INFORMATION COVID19 - HOTEL HIBERUS

At Palafox Hoteles we have taken a number of measures to reduce any possible infection of coronavirus SARS-CoV-2. For this reason, some of our services have been modified. Here you will find the updated information. For further information, we may be contacted at any time.

We remind you that using a face mask and observing the safety distance is compulsory throughout our facilities.

We also recommend that the elevator be used individually or only by family groups.

1. TELEPHONES AND EXTENSIONS

We will be delighted to assist you in any way necessary.

The telephones and extensions through which you can contact us are detailed below:

- *Hotel Hiberus*: +34 876 54 20 08
- *Reception*: 1001 y 1002
- *Celebris restaurant*: 1103

2. CATERING SERVICES

BREAKFAST

You can enjoy our breakfast in the Afluentis lounge and on its terrace overlooking the Ebro river.

It is a full buffet-style breakfast that can be table service due to operational circumstances.

If you have any food intolerance or allergy, please check our selection.

For our breakfast service, it will be necessary to take the following into account:

- Breakfast is served from 7 am to 10 am Monday to Friday and from 8 am to 11 am at the weekends or on public holidays.
- During check-in, you can book your time at the reception desk.

3. LUNCH, DINNER AND TAKE AWAY

You can enjoy your lunch and dinner at our Celebris restaurant.

Please, reserve your table in advance by calling extension 1103 or at reception by calling extension 1001 and 1002.



Our Celebris restaurant hours are:

Lunches:

First shift from 1:30 p.m. to 3:00 p.m.

Second shift from 3:00 p.m. to 4:30 p.m.

Dinners:

First shift from 8.30pm to 10.00pm

Second shift from 22.00pm to 24.00pm

4. OUTDOOR SWIMMING POOL

Located on the south terrace, you will be able to enjoy our swimming pool service upon reservation of your hammock when you check in at reception and for duration of 2 hours.

The capacity of the pool will depend on the sanitary measures at all times and the hours are from Monday to Sunday from 10:00 a.m. to 9:00 p.m.

During your stay in the pool, you can order a take away in our restaurant and enjoy a lunch or dinner outdoors.

5. ENHANCE YOUR STAY!

Enjoy your stay in our *superior* rooms.

Supplements:

- Junior Suite: 35.00 € per night.
- Suite: 65.00 € per night.

Enjoy your stay without a rush and request a "*Late Check-out*".

Supplements:

- Until 2 pm: 25.00 €.
- Until 5 pm: 45.00 €.

All supplements include VAT, are applicable per day and per service, and will be paid as agreed or upon request.



6. WIFI ACCESS

You can enjoy our free WIFI.

The password is: **HIBERUS2021**

7. LAUNDRY

This service is only available on request and through an external supplier.

In order to request this service it will be necessary to call extension 1001 or 1002 and ask for a bag to be brought to your room for your clothes and a form that you must fill in with an inventory of the clothes inside.